Service Report

Repair / Inspection / Modification (cross out as appropriate)

Customer's details

Full name:	
Street address and building no.:	
Post code and city:	
Order no.:	
Unit type:	

Service technician's detail

Business name:	
VAT (Tax ID):	
Full name:	
Street address and building no.:	
Zip code and city:	
Date of service:	
Serial no.:	

Scope of service

Verification in Android/iOS app or ariamyhome.com website

		OK	NOK
Notifications / Alerts	Check the list of alerts in the Android/iOS app or on ariamyhome.com. Delete alerts after repair (app and Bluetooth mode only).		
Filters	Check time to replace filters: .... days.		

Inspection of the device components

		OK	NOK
Warranty seal	Remove the cover of the device, check the condition of the warranty seal.		
Filters	Check, cleanliness of filters. Replace if necessary.		
Gaskets and housing	Check the condition of the cover gaskets and housing.		
Heat exchanger	Check the condition of the heat exchanger.		
Ducts, sensors, fans	Check ducts, temperature sensors, fans for damage, dirt. Clean if necessary. Check the tightness of the screws securing the fan modules.		
Heaters	Check the heaters for contamination. Clean if necessary.		
Condensate drain	Check condensate drains for leaks, dirt and tightness of screws.		
Cover assembly	Install the cover, wrap the control panel cable around the main cover screw. Apply a new warranty seal.		

Tests in manual mode

		OK	NOK
Supply air fan	Activate the AOUT 1 supply air fan in the service settings -> Manual control -> Module A -> AOUT 1		
Exhaust air fan	Activate the AOUT 2 supply fan in the service settings -> Manual control -> Module A -> AOUT 2		
Preheater	Check the operation of the OUT 2 preheater in the service settings -> Manual control -> Module A -> OUT 2		
Bypass	Check OUT1 bypass operation in service settings -> Manual control -> Module A -> OUT 1		

Functional tests

		OK	NOK
Control panel	Check the operation of the operating modes on the control panel (party, vacation, manual 3 gears, AUTO).		
Temperature/ SCO_2 sensors	Check the operation of the temperature and SCO_2 sensors using the android/iOS app in bluetooth mode.		
Software version	Check the software version of the web gateway and ventilation controller in the android/iOS app. Internet Gateway version: .... Ventilation controller version:		
	Update the software if a newer version is available.		

Detailed description

		YES	NO
Handover	The service was successfully completed.		
	The unit is free of defects.		
	The user has been instructed and given a copy of the report?		

Date and customer's signature

Date and signature of service technician